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Kevin Sonnier
Texas State University

The staff at Texas State University – San Marcos (TSU-SM) is able to access computer training support all day, every day thanks to CustomGuide online learning. Paired with printed courseware for the classroom, they have the blended learning solution they were looking for.

ORGANIZATION

Texas State University, the largest campus in the Texas State University System

PROBLEM

Needed 24/7 access to learning support materials with a standardized look and feel

SOLUTION

CustomGuide Customizable Courseware and Online Learning

REFERENCE

Kevin Sonnier,
Technical Training Analyst

Technology Resources at Texas State University wanted to make training available to the staff anytime, anywhere, according to Technical Training Analyst Kevin Sonnier. They also wanted a standardized look and feel for classroom materials that wouldn't be time-consuming to develop.

A BLENDED LEARNING SOLUTION

Texas State University found their blended solution in CustomGuide: they use the customizable courseware in instructor-led classrooms and the online learning in one-on-one and small group sessions.

FLEXIBLE FOR STUDENTS AND TRAINERS

Many people appreciated the new on-demand training strategy at Texas State University. Unlike the rigid scheduling required with half-day or all-day workshop formats, the on-demand training allowed them to get support whenever it was necessary.

The materials are flexible for students and trainers at Texas State University. “[We] have enjoyed using the materials for a number of years now,” Sonnier said. “[CustomGuide has been a] huge time saver for me as a trainer and course developer.”