



Visit ref.customquide.com

#### **Understand Discrimination**

**Discrimination** is the unfair or unequal treatment of individuals or groups based on specific characteristics or attributes.



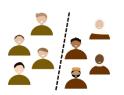
#### What is Discrimination Based

Here are the features based on what one may be treated differently:

- Race: Unfair treatment based on race or ethnicity.
- Disability: Lack of accommodation or unfair treatment.
- Gender: Genderbased pay/opportunity disparities.
- Religion: Bias against religious practices.
- **Age**: Favoring younger over older candidates in hiring.
- **Sexual Orientation:** Discrimination due to orientation.

#### **Discrimination Types**

Discrimination takes various forms, and understanding these categories is vital for effective challenge. Here's an overview of discrimination types.



Direct Discrimination: Bias in hiring, pay, and age selection.

Indirect Discrimination: Disadvantaging policies like holiday work.

Systemic Discrimination: Racial profiling, redlining in housing.

Harassment: Sexual, racial harassment, bullying.

**Unconscious Bias:** Gender and age stereotypes in tech.

## The Impact of Discrimination

Discrimination, both direct and indirect, significantly impacts individuals and communities.

These include:

- **Emotional and Psychological Impact**
- Social Isolation
- **Economic Disparities**
- Reduced Access to Opportunities
- Decline of Mental and Physical Health
- Weaking of Trust and Social Cohesion



# Identify Discrimination in Everyday Situations

Here's how to identify discrimination in everyday situations:

Stereotyping

Disparate Impact

Exclusion

**Unequal Treatment** 

Microaggressions

Hostile Environment

## Discrimination Laws and Regulations

Civil Rights Act 1964 (USA): Prevents discrimination on race, sex, religion.

Equality Act 2010 (UK): Covers age, gender, race, religion discrimination.

Canadian Human Rights Act (Canada): Protects against race, age, sex discrimination.

"To respond to discrimination, report discrimination internally or to agencies like the EEOC and explore legal remedies like compensation, injunctions, or reinstatement."

#### Characteristics under Protection

Discrimination laws safeguard specific characteristics, and these vary by country. However, here are some common ones:



**Race/Ethnicity:** Against race-based discrimination.



Gender Identity: Ensures gender equality.



**Age:** Prevents age bias.



**Disability**: Provides disability accommodations.



**Religion**: Protects religious rights.



**Sexual Orientation:** Prevents orientation discrimination.

#### **Prove Discrimination**

- 1. Understand local discrimination laws (e.g., Civil Rights Act in the USA).
- 2. Document incidents, including dates, times, and witnesses.
- **3.** Keep a journal of incidents and their effects.
- **4.** Seek advice from a discrimination law attorney.
- **5.** File a complaint with authorities like the EEOC in the USA.

#### Report Discriminatory Incidents

Report workplace discrimination to HR or your employer. For more severe cases, consult a discrimination law attorney if needed.



Remember, reporting discrimination is a civic duty that helps build a society free from discrimination.

## Prevention and Awareness

To prevent and raise awareness of discrimination, here are a few practical steps:



#### **Establish an Inclusive Environment**

- Prioritize inclusivity in leadership and training.
- Update policies for fairness and diversity.
- Support Employee Resource Groups (ERGs) for various diversity aspects.

#### Foster Diversity and Inclusion

- Utilize inclusive hiring and onboarding methods.
- Enforce equal opportunity policies.
- Create a culture that values diversity and continuous learning.

### **Handle Discrimination Complaints**

- Investigate impartially and maintain confidentiality.
- Support complainants and take appropriate actions.
- Document the process and communicate outcomes clearly.



#### **Raise Workplace Awareness**

- Train for anti-discrimination and inclusive language.
- Share accessible policies and ensure safe reporting.
- Prioritize diversity in hiring, celebrate diversity, and support ERGs.
- Provide ongoing education and engage leadership.

#### **Deal with Discrimination**

Discrimination in the workplace can be challenging, but addressing it effectively is essential for a fair and inclusive environment.

#### **Unconscious Bias**

Recognize and address bias with self-awareness, diverse hiring, training, and open discussions.

## **Supporting Victims**

Help discrimination victims by understanding signs, , encouraging reporting, and advocating for change.

#### **Conflict Resolution**

Manage workplace conflict through communication, mediation, policies, and team building for growth.

## Responding to Incidents

Address discrimination, like harassment and exclusion, calmly and supportively by following procedures.



Al Powered Training Made Easy



# Customizable Courses

Make ready-made training yours with 300+ courses



## Al Course Builder

Create stunning courses in minutes with Al.



## **LMS**

A friendly learning platform your users will love.



# Free Cheat Sheets

Use the links below to download and distribute with our compliments.

Learn More



## Business Skills

Accounting Communication Professional Development

# Career Development

Career

Entrepreneurship

**Higher Education** 

**Job Hunting** 

**Personal Branding** 

**US** Citizenship

# ▲ Compliance & Safety

**Active Shooter** 

Discrimination

Drugs & Alcohol

Harassment

Safety

Security

# Customer Service

**Customer Care Customer Service Basics** 

# Diversity

Bias

Diversity in HR

Inclusion

# **G** Google

Calendar

Chrome

Classroom

Docs

Drive

Forms

Gmail

Sheets

Slides

## ## HR

Hiring

HR

Talent Management

## **Leadership**

Leadership

Management

**Project Management** 

# Microsoft

Access

Excel

OneDrive

OneNote

Outlook

PowerPoint

Teams

Windows

Word

# 📞 Sales & Marketing

Marketing Sales

# Technology

ΑI

Computer Basics

**CRM** 

Mac

Software

# ▲ Training

Course Authoring Instructional Design Train the Trainer

## Wellness

Mental Health

Personal Growth

Relationships

Well-Being

Work/Life Balance

Free for personal & professional use.

Spanish versions also available.



