



### Basics of Delegation

**Delegation** is assigning responsibility and authority for tasks to others, a crucial management tool that allows leaders to match tasks with team members' skills and abilities.

#### Benefits of Delegations



Matching tasks with skills improves efficiency.



Delegation fosters professional growth.



Leaders focusing on strategic tasks enhance productivity.



Trusting team members boosts morale.



Delegation increases team adaptability and resilience.

### Common Delegation Mistakes

Avoid common mistakes to enhance team productivity and skill development:

- ✓ Avoid overloading or underutilizing your team.
- ✓ Ensure all instructions and expectations are clear.
- ✓ Delegate suitable tasks, reserving specialized ones for yourself.
- ✓ Offer feedback and support; don't neglect follow-up.
- ✓ Trust your team and avoid excessive oversight.

### Task Identification for Delegation

When choosing tasks to delegate, consider:

**Repetitive Tasks:** Ideal for delegation, these tasks, like data entry, free up time for strategic work.

**Tasks Outside Expertise:** Delegate tasks to team members with the necessary skills for better results.



**Time-Intensive Tasks:** Delegate routine tasks that hinder strategic focus.

**Developmental Tasks:** Choose tasks that help team members grow their skills.

### Skills for Successful Delegation

#### Did you know?

*Twenty percent aimed to increase their workforce by more than **5%** in the next year, compared to **14%** of lower-delegating leaders.*

Effective delegation is essential for managers to succeed and get results from their team. Here are four important skills for successful delegation every leader should have:



#### Communicate Clearly

Effective delegation requires clear instructions, goal clarity, firm deadlines, and openness for questions, with active listening.

**Match Tasks with People**  
Match team members' skills and consider their workload and development opportunities.



#### Align Responsibility and Authority

Ensure delegated tasks have balanced responsibility and authority, and defined accountability.

**Build Trust Through Delegation**  
by starting small, showing confidence, acknowledging efforts, and allowing independence.



## Set Expectation and Deadlines

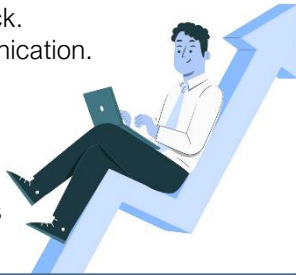
**Setting clear expectations** defines task outcomes, leading to efficient execution. **Deadlines** streamline workflow and ensure timely completion.

Together, they guide teams to success with clarity and focus.

## Follow up and Evaluation

**Follow-up and evaluation** are vital steps in the delegation process that ensure efficiency and team growth:

- Ensures tasks stay on track.
- Encourages open communication.
- Adapts plans as needed.
- Evaluates outcomes.
- Identifies improvements.
- Sets clear benchmarks.
- Recognizes and motivates the team.



## Support and Feedback in Delegation

### To support your team:

- ✓ Be accessible for discussions, fostering open communication and transparency.
- ✓ Provide essential tools, data, and contacts needed for tasks.
- ✓ Allow autonomy in task approach to encourage innovation and problem-solving, while offering guidance.

### Effective feedback strategies include:

- Correct issues promptly during tasks.
- Offer actionable suggestions for improvement.
- Recognize and celebrate successes.
- Encourage two-way feedback to enhance leadership and team performance.



## Overcome Delegation Challenges

Effective delegation can encounter obstacles that may hinder its success. Below, we outline some common challenges and strategies for task delegation to improve leadership and team effectiveness:

1

### Delegation Resistance

Resistance due to fear of overload, lack of confidence, or negative past experiences.

**Solution:** Improve task importance awareness and support to foster a delegation-friendly culture.

2

### Delegation-Related Conflicts

Conflicts from unclear responsibilities or perceived unfair task allocation.

**Solution:** Define roles, assign tasks equitably, and promote open communication.

3

### Delegation in Crisis Times

The need to shift delegation approaches due to economic downturns or internal changes.

**Solution:** Reassess priorities, adapt communication, and provide strong crisis support.

## Strategic Delegation

**Strategic delegation** aligns task assignment with long-term goals, fostering individual and team growth within a positive work culture.

**Concept:** Boost skills and productivity by aligning tasks with long-term goals.

**Elements:** Match tasks to goals, growth, teamwork, and culture.

**Impact:** Increases productivity, satisfaction, and organizational strength.

**Strategy:** Focus on growth and teamwork, not just offloading tasks.

## Delegation for Leadership Succession

Leadership succession identifies and develops future leaders within your team.

**Identify Potential:** Observe how team members handle tasks to spot future leaders.

**Skill Development:** Tasks build leadership skills like decision-making and team management.

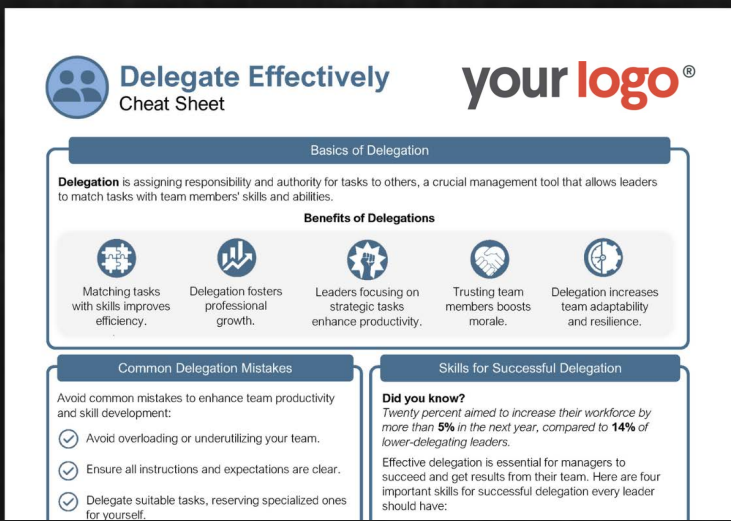
**Readiness Testing:** Delegation lets potential leaders experience leadership responsibilities.



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



### Compliance & Safety

- Active Shooter
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- Safety
- Security

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- Bias
- Diversity
- U.S. Citizenship

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