

Client Bill of Rights

1. You have the right to privacy. Whether you're a customer or simply a subscriber, we promise never to share your e-mail or contact information with anyone. We hate SPAM as much as you do!
2. You really have the right to privacy. We're guessing that you probably don't want to receive any SPAM from us either. So we promise not to bombard you with "Special of the Week" type e-mails.
3. You have the right to a committed, principled company. Our most important objective is customer satisfaction. We measure the success of our organization by this goals and our growth comes as a result of them.
4. You have the right to high-quality computer training products, competitive prices, and on-time delivery.
5. You have the right to know exactly what you're buying. We make all our products easy for you to access and evaluate.
6. You have the right to be carefully listened to and understood. We are genuinely concerned about you and your training needs.
7. You have the right to a dedicated account representative who knows you and understands your organization and its needs.
8. You have the right to prompt and courteous customer service. We will always strive to be easily accessible and helpful.
9. You have the right to honesty, ethical behavior, and accuracy. We want to assist you in making the right decision by answering your questions and giving you precise and accurate information about our products. We will not try to sell you something that you don't need.
10. You have the right to open, honest, and fair pricing: We post our prices for every product right on our Web site.